



Our Docket No.: 42390P3439C2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor Application of:

Martina K. Hartmeier

Application No.: 10/092,821

Filed: March 6, 2002

For: SYSTEM AND METHOD FOR
PROVIDING CALL STATISTICS IN REAL
TIME

Examiner: Unassigned

Art Group: Unassigned

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Technology Center 2600PRELIMINARY AMENDMENTBOX PATENT APPLICATION
Assistant Commissioner for Patents
Washington, DC 20231-9998

Sir:

Applicant respectfully requests amendment of the above-identified Patent Application
as follows:

IN THE SPECIFICATION

On Page 1, line 1, before "BACKGROUND OF THE INVENTION", please insert the
following:

--CROSS REFERENCES TO RELATED APPLICATIONS

This is a continuation of U.S. patent application No. 09/189,094, filed November 09,
1998, which is a continuation of U.S. patent application No. 08/670,834, filed June 28, 1996,
which has now matured to U.S. Patent No. 5864616.--

REMARKS

This Preliminary Amendment is filed prior to initial review of the Application.

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App. No. 10/092,821

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VERSION SHOWING MARKED CHANGES TO THE APPLICATION

IN THE SPECIFICATION

On Page 1, line 1, before "BACKGROUND OF THE INVENTION", please insert the following:

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This is a continuation of U.S. patent application No. 09/189,094, filed November 09, 1998, which is a continuation of U.S. patent application No. 08/670,834, filed June 28, 1996, which has now matured to U.S. Patent No. 5864616.--



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CONCLUSION

In view of the foregoing, Applicants contend that the pending claims are in condition for allowance and respectfully request the Examiner to reexamine these claims. Allowance of these claims at Examiner's earliest convenience is respectfully solicited

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: June 7, 2002

Ronald S. Tamura

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on June 7, 2002.

Laura Robles
Laura Robles

06/7/02
Date